POLICY TITLE: Academic Appeals

Purpose

The purpose of this policy is to maintain an effective, timely, fair and equitable approach to academic appeals lodged by students and to ensure that the academic integrity of PSC and the student are protected.

Policy

Photography Studies College (PSC) is committed to ensuring that all students have the right to appeal academic matters, including student progress, results and assessment, curriculum and awards in a course of study and the quality of education provided and these will be treated in accordance with the PSC Fair Treatment and Equal Benefits and Opportunity Policy and the PSC Grievance. Where an appeal is determined to be frivolous, vexatious, or lacking in substance, a student’s appeal may be dismissed.

Procedures

Academic appeals procedures for students follow those given in the Grievance Handling Policy and Procedure (for Academic and Non Academic Matters)

Definitions

Academic matters
Refers to student progress, assessment and results, curriculum and awards in a course of study.

Complainant
The complainant is the aggrieved student

Student Grievance:
This refers to a formal written notice given by a student regarding an unresolved complaint which initiates action under the PSC Grievance Handling Policy & Procedure.

Internal appeals process
Refers to the process available if the complainant is not satisfied with the outcome of their formal grievance.

External appeals
Refers to the process available if the complainant is dissatisfied with the outcome of the internal appeals process where they may make a written request to PSC that they wish the matter be dealt with through an external dispute resolution process.
Related Documentation

Policies
Grievance Handling Policy and Procedure (for Academic and Non Academic Matters)
Fair Treatment and Equal Benefits and Opportunity
Academic Integrity

Procedures, Forms & Documents
PSC Full time Student Handbook
PSC Grievance Handling Log Register

Publishing Details

<table>
<thead>
<tr>
<th>Policy number: HED_ST001_V1.0_25/05/2011</th>
<th>Status: Final</th>
</tr>
</thead>
<tbody>
<tr>
<td>Approved: 22/12/2011</td>
<td>Review Date: June 2013</td>
</tr>
<tr>
<td>Julie Moss - Managing Director</td>
<td>Published: 10 January 2012</td>
</tr>
</tbody>
</table>

Julie Moss - Managing Director

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